


Delivery of the Ten-Year  
accommodation plan.

---



# Background and Summary

- The Supported Living and Extra Care Housing Strategy has a target to deliver 551 units of accommodation over the course of the 10- year plan (2021-31)
- Delivery targets were broken down into 3 phases: 196 units up to 2022; 66 units 2022-26; and 289 units 2026-31.
- The first phase delivery target was based on the planned development at Tilling and Hamelin Road, which would have delivered 155 units. This has not delivered due to several challenges, including procurement, and therefore the target has not been met.
- However, there are a range of actions that are in place that mitigate the risk of delayed delivery, and that are having a positive impact and delivering good outcomes.
- This presentation sets out the work of the Supported living team; the commissioned framework of supported living; the accommodation plans in delivery / pipeline; and the shared lives service.

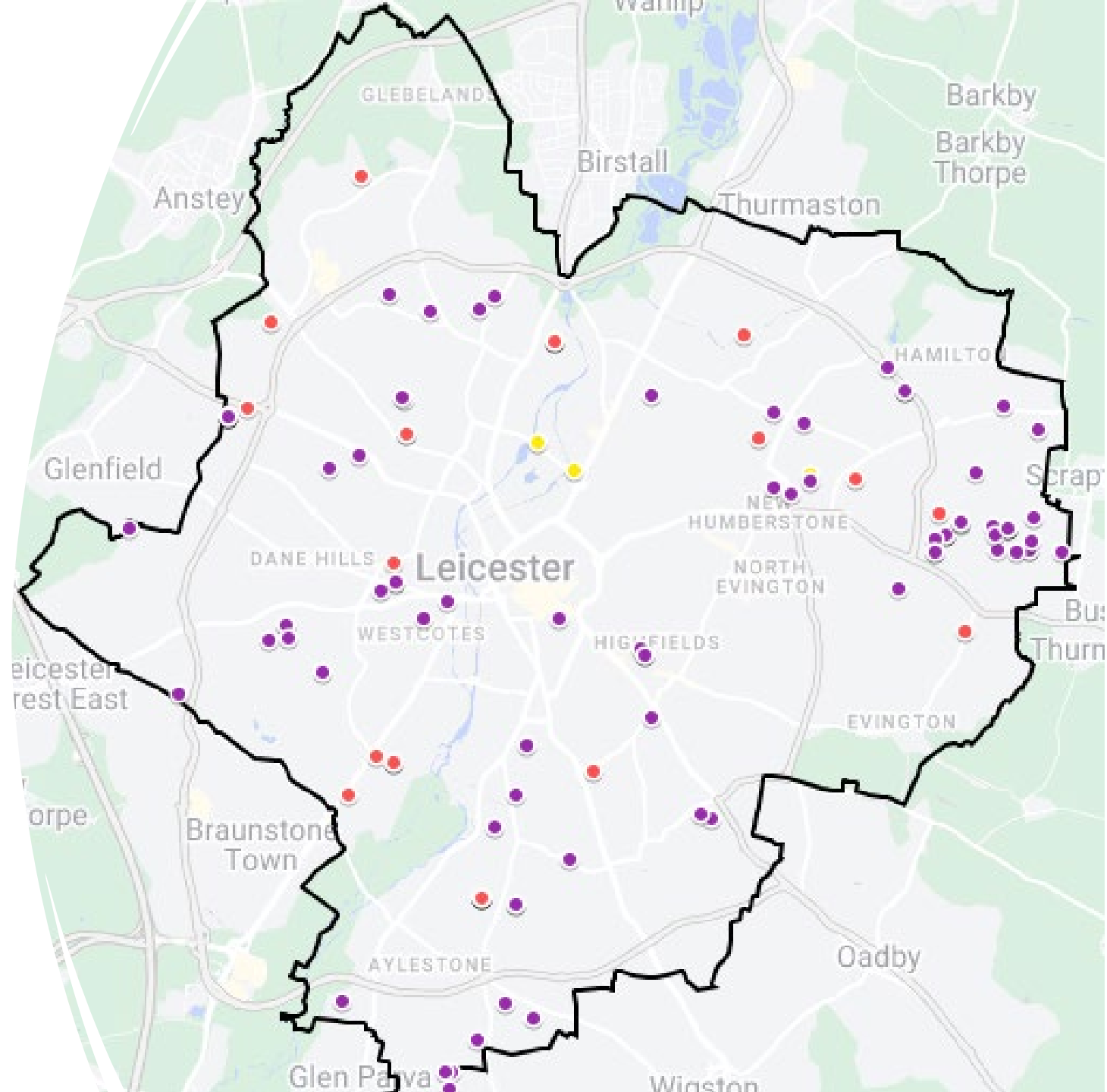
# Existing Supported Living Provision in Leicester City.

**Extra Care: 170 units**

**Shared Housing: 147 units** (103 units within city, 44 units outside city)

**Supported Living: 381 units** (349 units within city, 32 units outside city)

**Total Units: 698 units** (622 units within city, 76 units outside city)



# Our Commissioned support for supported Living

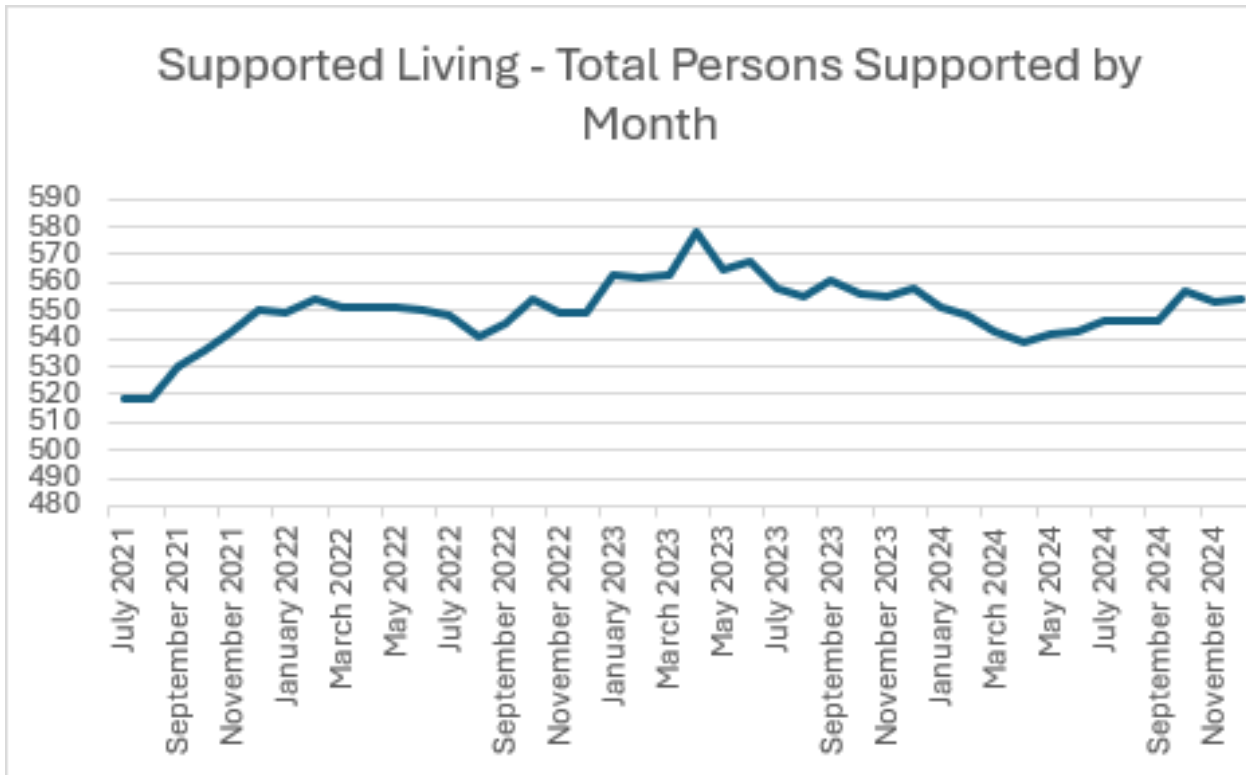
Our commissioned offer for supported living care and support services is comprehensive and can provide a range of support from those requiring just enough support to those requiring enhanced services supporting transition from hospital to a community setting. This can be delivered across all tenures, and includes floating support / outreach, as well as scheme-based support. This was codesigned alongside the ten-year plan to ensure alignment.

| ENABLEMENT   | LIVING WELL   |  | SPECIALIST   | RECOVERY  |
|--|---|--|--|---|
| Lot 1  | Lot 2   | Lot 3  | Lot 4  | Lot 5   |
| Mental Health and Learning Disability scheme-based services and outreach<br>Up to 15 providers | Older people and dementia scheme-based services and outreach<br>Up to 5 providers | Physical and sensory disability scheme-based services and outreach<br><br>Up to 10 providers | Specialist services: mainly outreach<br>Complex Learning Disability and Autism including Ministry of Justice cases<br>Those preparing for adulthood.<br>Profound & Multiple learning disability<br><br>Up to 5 providers | Adult Mental Health recovery accommodation-based service/s<br>People discharged from the local Mental Health inpatient hospital and treatment and assessment units.<br>Those with a dual diagnosis of MH and substance misuse<br>One provider |
| <b>Standard day/waking</b>   |   |  | <b>Enhanced day</b>  | <b>Block contract</b>   |

# The Supported Living Team

- Supported living is about long term lifetime homes and a lot of work goes into finding the 'right property'. Our dedicated supported living team works with people to support them into the right property. During this process people are never left without support or in situations deemed unsafe. When properties are not immediately available the team will work with the MDT to:
  - Commission supported living support through our floating support / outreach offer to support people in their own homes (see next slide for the commissioned model)
  - Ensure that Carers assessments are undertaken where necessary to help families continue to keep loved ones at home
  - Explore other temporary solutions e.g. shared lives.
  - Identify general needs accommodation through our housing colleagues - this has supported a requisitions process to buy suitable properties for people with more bespoke requirements.
  - Continue to build on relationships with registered housing providers who specialise in supported and extra care which ensures we continue to realise opportunities for people.
  - Support the use of Direct Payments which provide access to accommodation in the wider market.
  - In 24/25 The supported living team took on an additional 101 people in the first 9 months. (April-Dec).

# Impact and Outcomes



- Our supported living Services are very stable. We currently support, on average 550 people
- The rest (circa ~ 150 people) mainly those who live in our Extra Care schemes tend to use homecare.
- The supported living service supported an additional 101 people over the first 9 months of 24/25
- Most recent outcomes data demonstrates on average 94.5% of people receiving supported living support are achieving a positive gain because of the support provided and demonstrated through an evidence-based tool.
- The ratio of people supported via a commissioned service, or a direct payment is 65:35 illustrating our ability to seek accommodation outside of our portfolio, a further risk mitigation to delivery of the 10yr plan
- We have large and comprehensive portfolio giving us access to accommodation via nominations agreements that work well (see slide 3)
- Through our market shaping work commissioners are:
  - Working with trusted developers and providers (we term these our 'windfall' sites) to bring forward schemes
  - Securing nomination rights in county schemes on our borders
  - Expanding and growing shared lives services using the accelerated reform funding.



# Shared Lives

---

- Alternative flexible accommodation and or support
  - Long term
  - Short Term
  - Day Care Provision
  - Respite
- Impact:
  - 53 Shared Lives Carers
  - 36 caring households,
  - 31 people drawing on support

## Outcomes

I've also been caring for a younger girl temporarily for the last few months. When she came to me she covered her face up all the time and wouldn't do very much for herself. Now she's out at college, going to meet friends and she'll help out around the house. She'll be living independently soon in her own home.

One member of our family, a man of 58, had lived in a residential home for 19 years. He only went out as part of a group or taken to his voluntary work place by the owner of the home. After just 2 weeks support on a bus accompanied by my husband he now catches the bus to work on his own. He goes into town on his own on a Saturday with money in his pocket and has lunch at a place of his choice, something he could not do previously.

- Q3 data from the commissioned supported living framework shows on average 94.5% of people in supported living are achieving a positive gain because of the support provided and demonstrated through an evidence-based tool.
- 45% strongly agreed, and 45% agreed, 10% neither agreed or disagreed that they have more choice and control of their life further to the support of the supported living team

"I am getting a part of my life back which I've not had for a long time. I'm gaining my independence and confidence to live by myself."

"Everything was perfect, I'm glad to be moved here. I feel it is just right here for me."

"I am so grateful to my SLDO. She has been a wonderful person in supporting me and is exceptional at her job. I wouldn't have been able get through the moves without her."



# Ongoing Plans

---

We know that the accommodation required is best met through a range of opportunities, including existing sites and a confirmed pipeline that is anticipated to deliver good quality accommodation. This is driving a programme of work which includes the following opportunities and workstreams.

1. There are a range of smaller non-strategic sites available via the Local Plan which Adult Social Care has expressed an interest in pursuing.
2. There are several planned developments being led by our colleagues in housing development and those being brought forward by the market which will deliver this year and next, including
  - Core and Cluster development in the Northwest of Leicester which will deliver 21 units of accommodation.
  - Supported Living scheme in the Belgrave ward which will deliver 14 units of accommodation in 2025.
  - Extra Care development which will deliver 75 units of accommodation in 2026.
  - Three 'windfall' sites anticipated to deliver which will see 22 units delivered in 2025/6.
- These are just the confirmed sites with dates for delivery. Officers are in discussions regarding a further 173 units of accommodation where through the planning process we are actively working with developers to influence building specifications to support the needs required.
- The target as per the strategy by 2026 was 262 units, the majority of which were units within the Tilling and Hamelin Rd schemes (155 units). Whilst there is a shortfall against this target (units we are confident will deliver:  $262-132=130$  unit shortfall), if the other schemes do deliver, then targets could be met.
- The sites at Tilling and Hamelin Road will be revisited this year, ensuring the models of accommodation and build type align with our need but also the ambitions of our registered providers and housing developers. We anticipate that the requirement of units will be substantially reduced given our preference now for smaller schemes in line with CQC's building the right support.
- Other opportunities include exploring Leicester City Council owned estate, the opportunities being pursued through the Accelerated Reform Fund to increase our shared lives services and opportunities for nominations in new developments in the County.

# Proposed workstreams to deliver on the strategy

Engaging local partners to understand how they can support the Council: -

- Working with the county council
- Work with other depts i.e. children's, PH and housing to improve health outcomes to limit future demand
- Work with the NHS which may include NHSE capital funding applications

Partners could include Local Community Groups and NHS providers

Engage with the private sector developer market, using revised needs assessment and pipeline, to create a sense of excitement, engagement and future procurement of a developer partner to deliver care units



## Demand Assessment

Undertaking a revised Demand Assessment of the likely demand, including geography, of ASC for the next 5 to 10 years. This would entail analysing historic and future data to give an estimated annual demand across differing need types



## Developing an asset pipeline



## Developer Partner Procurement

Review the Council's assets that are coming forward (e.g. vacant office buildings) and available land, assessing their potential as future ASC units through feasibility studies. This would then inform future planning and engagement with Developer Partners.

This workstream would include discussing housing pipeline / sites in development by other Council Directorates.

## Local Partner Engagement